

PCH Genomics Lab Ordering and Insurance Guide



Chromosomal Microarray Ordering Checklist:

For Outpatient Clinics:

- **See Insurance Guide below.** If patient's insurance is contracted with LabCorp or SonoraQuest, order test Cytogenomic Microarray (SNP) in SCM and complete the usual process to send there.
- If patient's insurance is **not** listed under LabCorp or SonoraQuest, order the **Chromosomal Microarray (PCH Genomics)** test in SCM. This will automatically begin the prior authorization process for PCH. If authorization is denied, the ordering provider will be notified. If authorization is approved, testing will begin.
 - During the patient's visit, fill and sign ([Informed Consent for Genetic Testing_PCH11437](#)).
 - Collect and label specimen with two patient IDs, test name and date/time of collection.
 - Send labeled specimen and consent form to Main Lab, or call the Genomics Lab at 3-3500 (press option 2) to pick up the specimen from your care area or clinic if a pickup schedule has not already been agreed upon.

Note: the consent form can also be faxed to Genomics (602-933-8961), emailed to dg_GenomicsLab@phoenixchildrens.com, or uploaded into the patient's chart in SCM.

Buccal or Saliva kits can be picked up at the Main Lab window or requested by calling Genomics.

Insurance Guide:

LabCorp

- AHCCCS Health Choice/Steward Health Choice
- AHCCCS Magellan

Sonora Quest

- Aetna Banner Plans
- Arizona Complete Health (Health Net)
- AHCCCS Arizona Complete Health (Health Net)
- AHCCCS Banner University Family Care
- AHCCCS Care1st
- AHCCCS I.H.S.
- Blue Cross Acclaim-Blue Alliance-Neighborhood

Plans

For all other insurance plans, submit order for PCH Lab first to start the prior authorization process here. The patient's insurance company will then tell us where it needs to go if it cannot be processed here. Please reach out to Genomics (3-3500, option 2) or the Managed Care Department with any questions.

PCH Lab

- AHCCCS UHCCP
- AHCCCS Mercy Care
- Aetna
- Arizona Foundation for Medical Care (AFMC)
- Blue Cross Blue Shield AZ
- Bright Health Plan
- CIGNA Healthcare
- Humana/ChoiceCare
- Optum Health Transplant
- United Healthcare
- Three Rivers Provider Network